Recalls

Balsam Hill Recalls Pre-lit Christmas Trees Due to Burn and Shock Hazards

Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Recall date: February 28, 2013
Recall number: 13-727

Recall Summary

Name of product:

Pre-lit artificial Christmas trees

Hazard:
The remote control receiver box attached to the Christmas tree can overheat and melt, posing burn and shock hazards to consumers.

Remedy:
Replace
Consumer Contact:

Balsam Hill; toll free at (877) 694-2752 from 10 a.m. to 6 p.m. ET Monday through Friday, or visit www.balsamhill.com and click on Recall for more information.

Report an Incident Involving this Product

Recall Details

Units

About 700

Description

The artificial Christmas trees are pre-lit with both multi-color and clear lights that are operated by a remote control. Some larger trees have two remote control receiver boxes attached to the tree. The Christmas trees are green and stand between 7 ½ and 15 feet tall. Trees with the following model numbers are included in this recall. The model number is located on the tree's packaging. Date code H1203 is printed on a white label on the back of the remote control box attached to the tree.

Model Number	Tree Name	Lighting Type
6528502 103913 0112	12' Vermont White Spruce™	Color+Clear
6528502 130645 0112	15' California Baby Redwood	Color+Clear
6528502 134152 0112	9' Colorado Mountain Spruce	Color+Clear
6528502 134394 0112	12' Colorado Mountain Spruce	Color+Clear
6528502 216632 0112	7.5' Aspen Estate Fir	Color+Clear
6528502 248622 0112	9' BH Fraser Fir™	Color+Clear
6528502 296214 0112	12' California Baby Redwood	Color+Clear
6528502 307403 0112	12' BH Fraser Fir™	Color+Clear
6528502 363842 0112	9' Vermont White Spruce™ Narrow	Color+Clear
6528502 364143 0112	10' Vermont White Spruce™	Color+Clear
6528502 364453 0112	11' Vermont White Spruce™	Color+Clear
6528502 364762 0112	10' BH Fraser Fir™	Color+Clear

Incidents/Injuries

Balsam Hill has received 10 reports of the Christmas tree's remote control receiver box overheating and melting. No injuries were reported.

Remedy

Consumers should immediately stop using the Christmas tree's remote control units and contact Balsam Hill for free replacement remote control devices. Balsam Hill is contacting its customers directly.

Sold at

Online at www.balsamhill.com from July 2012 through December 2012 for between $1,250 and $3,550.

Importer

Balsam Hill LLC, of Redwood City, Calif.

Manufacturer

Redwood Pacific Ltd., of Hong Kong

Manufactured in

China and Taiwan

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on SaferProducts.gov

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than $900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a significant decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @OnSafety or by subscribing to CPSC's free e-mail newsletters.

Recall Images

Vermont White Spruce

California Baby Redwood

Colorado Mountain Spruce

Aspen Estate Fir

BH Fraser Fir

Remote control box

Remote control box